

From: Bob Fila
To: Microsoft ATR
Date: 11/20/01 7:30am
Subject: Proposed settlement

As a personal and business user of both Macintosh and Windows operating systems, I urge you to insist that the Windows operating system be treated as such, i.e. an operating system only, and that Microsoft not be allowed to bundle its own software accessory features into the operating system--as users we should be allowed to select whatever accessory software programs we want to and we should not be subjected to having to figure out how to remove Microsoft's embedded programs like Windows Media or Internet Explorer nor be expected to use these programs as our first choice. An operating system is just what it says--a software program to perform the "basic" operations of the computer--consumers should always have the option of choosing what alternative accessory software they want to provide more user specific functions such as accessing the internet, downloading music files, playing streaming video, etc.